

Privacy and Cookie Statement

LendLeap B.V.

Version September 2026. This statement was last updated on 9 September 2026 and replaces the version of March 2026.

This is an English translation of the Dutch Privacy- en cookieverklaring of LendLeap B.V., provided for convenience. In the event of any discrepancy or dispute, the Dutch version prevails.

This is the privacy and cookie statement of LendLeap B.V. (Chamber of Commerce no. 96834137), located at Hunzelaan 39, 8032 XG Zwolle, the Netherlands. It explains which personal data we process about you, why, for how long, and what rights you have.

In short

We comply with the General Data Protection Regulation (GDPR). This means that we:

- define our purposes before we process your personal data;
- do not process more data than necessary for those purposes;
- ask for your consent where the law requires it, and that consent can always be withdrawn;
- take appropriate security measures and impose the same requirements on parties that process data for us;
- respect your rights, such as access, rectification and erasure.

Two roles: controller and processor

LendLeap provides a software platform (the LendLeap Platform) to lenders and mortgage providers for processing credit and mortgage applications. If your data is processed through that platform because you submitted an application to a lender that uses our platform, that lender is the controller and LendLeap processes your data solely on behalf of and in accordance with the instructions of that lender. Questions about that processing, and requests for access, rectification or erasure, are best addressed to your lender. If we receive such a request, we forward it within two working days and let you know.

This statement covers the processing for which LendLeap itself is responsible: our website, contact with (prospective) customers, suppliers and job applicants, and our own business operations.

What we use your personal data for

Contact, demo requests and complaints

If you email or call us, fill in the contact or demo form on the website, or contact us in any other way, we process your name, position, company, email address, telephone number and the content of your message. Legal basis: performance of a (prospective) contract or our legitimate interest in responding to your message. We retain this data as long as necessary for handling your request and for a maximum of 2 years after the last contact. The contact form is protected by Cloudflare Turnstile against automated abuse.

Customers, partners and suppliers

For contact persons at our customers, partners and suppliers we process name, position, business contact details, correspondence and contract data in order to enter into and perform agreements, invoicing and relationship management. Legal basis: performance of the contract and our legitimate interest in sound business operations. Contract and invoice data is retained for 7 years under the Dutch tax retention obligation; other contact details for up to 2 years after the end of the relationship.

Newsletter and product updates

If you subscribe to our newsletter we process your email address and, if you provide it, your name. Legal basis: your consent. Every email contains an unsubscribe link; after unsubscribing we delete your data. We also delete addresses that have not responded for two years. We use Resend for sending (see transfers outside the EEA below).

Working at LendLeap

If you apply for a job we process your name, address, contact details, CV, motivation, salary indication, references and anything else you send, in order to assess your application and, where applicable, prepare an employment contract. We retain your data for up to 4 weeks after the end of the procedure, or with your consent for up to 1 year. If you join us, the data is transferred to your personnel file. A review of public internet and social media sources may be part of the procedure (legitimate interest); we never ask for access to restricted profiles and we discuss the outcome with you.

Website and analytics

When you visit lendleap.com we process technical data (IP address, browser, device, pages visited) for the operation and security of the website and, only with your consent, for statistics via Google Analytics 4. See the Cookies section.

Who we share your data with

We share personal data only with parties that work for us (processors), where the law permits or requires it. We have a data processing agreement with every processor. The main categories: hosting and infrastructure (Amazon Web Services, EU region), email and documents (Microsoft 365, EU), website email delivery (Resend), website analytics (Google), website security (Cloudflare), accounting (Exact Online), and, for the LendLeap Platform, the sub-processors set out in the data processing agreements with our customers. A current overview is available on request.

Transfers outside the EEA

Our systems and data are located in the European Economic Area. Some suppliers are established in the United States or have a parent company there. We share data with such parties only if they are certified under the EU-US Data Privacy Framework, or on the basis of the European Commission's Standard Contractual Clauses (SCCs), supplemented where necessary with additional measures such as encryption and storage in the EU. If you would like to know which safeguards apply to a specific party, or receive a copy of the SCCs, please contact us.

Cookies

Cookies are small files stored on your device when you visit a website. We use:

Type	Cookie and party	Purpose	Retention
Functional	Cookie preference (first party); Cloudflare Turnstile (Cloudflare, Inc.)	Remembering your cookie choice; protecting the contact form against bots	Up to 1 year
Analytical	_ga and _ga_id (Google Analytics 4, Google Ireland Ltd.), loaded via Google Tag Manager	Distinguishing unique visitors, measuring page views and session duration, with IP anonymisation	Up to 13 months

We do not place marketing or advertising cookies. We place analytical cookies only after your consent via the cookie notice; if you decline, the website works normally with functional cookies only. You can change your choice at any time via the cookie settings at the bottom of the website or by deleting cookies in your browser (see the instructions for Chrome, Firefox, Edge or Safari).

Social media

Our website contains a link to our LinkedIn profile. This is a plain link, not an embedded script; no data is shared with LinkedIn unless you click through. LinkedIn's privacy statement applies on LinkedIn.

Security

We take appropriate technical and organisational measures to protect your data against loss and unlawful processing, including encryption, access control with multi-factor authentication, logging and periodic testing. Our information security management is organised in accordance with ISO/IEC 27001.

Your rights

- Access to the personal data we process about you;
- Rectification of inaccurate or incomplete data;
- Erasure of your data;
- Restriction of processing;
- Portability of data you have provided yourself;
- Objection to processing based on legitimate interest, including direct marketing;
- Withdrawal of consent previously given.

You can send your request to floris.pierik@lendleap.com. We may ask you to verify your identity. We respond within one month; for complex requests we may extend this period by two months, in which case we inform you within the first month. If the request concerns data we process as a processor for a lender, we forward your request to that lender and inform you accordingly.

Questions or complaints

If you have questions or a complaint about how we handle your data, please email floris.pierik@lendleap.com. If we cannot resolve the matter together, you can lodge a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens, autoriteitpersoonsgegevens.nl).

Changes

We update this statement when our services or the law change. The date at the top indicates the current version.

Contact

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